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Human Resource Management in Hospitality

By Malay Biswas

OUP India. Paperback. Book Condition: new. BRAND NEW, Human Resource Management in Hospitality, Malay Biswas, Human Resource Management in Hospitality is a comprehensive textbook, designed especially for students of hotel management programmes. It explores the core concepts of human resource management (HRM) and uses numerous industry-related examples and case studies to explain them. Beginning with an introduction to HRM, the book goes on to explore relevant theoretical concepts like manpower planning, recruitment, training and development. It then elaborates on employee motivation, performance appraisal, compensation and benefit management, and job satisfaction. It then throws light on organizational culture, conflict management and collective bargaining, Indian labour laws in hospitality, and disciplinary action. The book concludes by looking at contemporary issues such as HR information system (HRIS), and international HRM. With its practice-oriented approach, the book will be equally useful to HR professionals in the hospitality industry.



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